



GET TO KNOW

AURORA, COLORADO



A guide to city services





Welcome

It's a big decision to move to a new and often unfamiliar place. But you did it, and we are glad you are here.

You couldn't have picked a better time to move to Aurora. Great things are taking place here and you are now part of it.

Our residents like living here because they have access to quality education and a range of housing options in a big city with an old-fashioned sense of community.

Once you are settled, we hope you will take time to explore your new city – every single inch of it – because there is something worth celebrating everywhere you go in Aurora.

Living the Colorado lifestyle is easy in Aurora, with almost 100 parks, two reservoirs, renowned public golf courses and miles upon miles of trails and open space just waiting to be explored. The arts have taken root in Aurora, with award-winning theatre, a history museum with unique exhibitions, nationally recognized public artworks, a symphony orchestra, summer concerts and an arts district that continues to grow.

We welcome residents from all walks of life, and nowhere is this rich diversity more evident than the more than 250 ethnic eateries and markets available to tempt your palate and give you a taste of the world's cuisine. If shopping is your thing, you won't run out of options with major shopping centers and local establishments throughout the city, including Stanley Marketplace, Southlands, On Havana Street, Arapahoe Crossing, Town Center at Aurora, Cornerstar and much more.

Economic development is thriving in Aurora, with major job centers like the Anschutz Medical Campus making this a city where residents can fulfill both their personal and professional needs. Light rail and commuter rail lines not only connect us to the metro area, but also connect the metro area to Aurora, because as you will soon find out, Aurora is the place to be.

As a full-service city, we are committed to delivering quality city services at a reasonable cost. In the following pages, you'll find information about some of the great services we offer, and the best ways to reach us. Every month, along with your water bill, you will receive News Aurora, a newsletter that keeps you up to date on city events, news and announcements. Connect with us on Facebook, Twitter and Instagram @AuroraGov. Members of the social network Nextdoor also receive regular communication from the city. You can also sign up for our weekly e-newsletter at AuroraGov.org/Newsletters and get the latest Aurora news at AuroraTV.org.

Thanks for choosing Aurora and becoming a part of our community. We look forward to serving you.



MAYOR CITY COUNCIL

15151 E. Alameda Parkway,
5th Floor
Aurora, CO 80012
303.739.7015

citycouncil@auroragov.org

The Aurora City Council is composed of a full-time mayor and 10 part-time council members. Of those 10 members, six are ward council members, representing one of the six wards in the city. The remaining four council members are elected at large, like the mayor, to represent the entire city.

At **AuroraGov.org**, you can find out which council member represents you, along with meeting schedules and ways to become involved. City council meetings are held on scheduled Mondays at 6:30 p.m. at the Aurora Municipal Center, 15151 E. Alameda Parkway. The meetings are conducted in a hybrid format (both in person and virtually), and are televised on Aurora's community television station, KACT- TV cable channel 8 and 880, and streamed at AuroraTV.org.

GET INVOLVED

The city has 32 boards and commissions composed of resident volunteers. Consider joining one to provide your point of view. Learn more at **AuroraGov.org/Boards**.

Another great way to get involved is through the city's online public engagement platform, **EngageAurora.org**, where you can learn about upcoming and ongoing projects and share your opinions and ideas.

Aurora

By The Numbers

Founded in 1891 as the town of Fletcher
Renamed Aurora in 1907 and recognized as a city in
1928 after reaching 2,000 residents

Population: 386,261 (2020 Census) - 54th largest city
in the U.S., third largest in Colorado

Median age: 34.2

City area: 160.63 square miles. Second largest
in Colorado

Elevation: 5,435 feet

Composed of more than 450 neighborhoods

Aurora Water #1 Among Midsize Water Utilities in the
West (J.D. Power 2021 U.S. Water Utility Residential
Customer Satisfaction Study)

No. 1 Happiest City in Colorado (No. 34 in the U.S.)
(WalletHub, 2021)

No. 1 Most Ethnically Diverse Cities in Colorado (No. 35
in the U.S.) (WalletHub, 2021)

No. 5 for Fiscal Health in the U.S. (Truth in Accounting,
2022)

No. 6 (tie) Cities Where More Young Residents Are
Buying Homes (SmartAsset, 2021)

No. 6 of Top 15 Cities for Women in Tech (SmartAsset,
2021)

No. 12 of the 50 Cities Best Prepared to Reignite Their
Economy and Job Market (GoBankingRates.com, 2021)

No. 15 Most Dog-friendly City Nationwide (WalletHub,
2021)

No. 15 Hardest Working Cities in America (WalletHub,
2021)

No. 19 Most Caring Cities in America (WalletHub, 2021)

No. 36 in Top 100 Best Places to Live in America
(Livability, 2021)

No. 36 Best Large Cities to Start a Business (WalletHub,
2021)



AURORA WATER

Providing safe, dependable and sustainable water



Aurora has an innovative, diverse and sustainable water system. Beginning as snowmelt in the Rocky Mountains, our water is collected and stored in 12 lakes and reservoirs across the Arkansas, Colorado and South Platte river basins. This water is moved into Aurora through a vast network of tunnels, pipelines and pump stations and is treated at one of our purification facilities. Aurora’s environmentally friendly Prairie Waters system – which reuses our mountain water – enhances and protects our supply, giving us room to meet future demands.

AuroraWater.org • 303.739.7370



The next time you turn on your faucet and grab an ice cold glass of water, taste it. The water in Aurora is, simply put, some of the best H₂O around, and we have won many awards to prove it.

We are the only water provider in the country to have a Phase IV "Excellence in Treatment" designation at three facilities. To receive this, staff had to pass a rigorous evaluation conducted by the American Water Works Association's Partnership for Safe Drinking Water program. We didn't pursue that for the bragging rights. We did it because delivering high-quality water to your home is our top priority.

In Colorado, we rely heavily on snowmelt for our water supply, but from year to year, it can be difficult to predict how much will be available. That's why we've developed a diverse water portfolio that allows us to access water from a variety of sources, ensuring that we will have adequate supplies for years to come. To learn more about our water system and our planned future innovations, take our Virtual Water Tour by visiting [AuroraGov.org/WaterSystem](https://www.aurora.gov/aurora-water-system).

We're here to help

Paying your water bill

Aurora Water offers several methods for customers to pay their water bills, including:

- Pay online: [AuroraWater.org](https://www.AuroraWater.org)
- Pay by mail: Aurora Water, P.O. Box 719117, Denver, CO 80271
- Pay in person: Aurora Municipal Center, 15151 E. Alameda Parkway
Check the website for current days and times.
- Pay by phone: 303.739.7388 (option #4)

Service Center and Emergencies

Our team of dedicated customer service professionals can help answer questions and resolve issues regarding water pressure, hydrant leaks, storm drain concerns, water and sewer emergencies and much more.

Call **303.326.8645** between 7 a.m. and 3:30 p.m., Monday through Friday. To reach the service center after hours (3:30 p.m. to 7 a.m.), call **303.326.8385**.

Aurora Water Cares

Aurora Water Cares is a bill payment assistance program offered to families and individuals struggling financially due to a personal crisis or emergency. This income-qualified program is for Aurora Water customers and provides up to \$500 in assistance. Recipients can receive assistance once per year (Oct. 1 through Sept. 30), with a limit of four awards. Call Aurora Water Cares at **1.833.55WATER (92837)** for more information.



Help protect our water

Water pollution can be caused by the things that we do every day. When it rains or snows, storm water mixes with trash, antifreeze, motor oil, fertilizer and a host of other chemicals, and as that water flows off sidewalks and streets, it drains to large, underground pipes that carry water directly to the nearest stream or river. The average home can accumulate as much as 100 pounds of chemical waste each year, and all of that is flowing into nearby bodies of water. Please do your part to prevent pollution:

- Use non-toxic products.
- Pick up leaves, grass clippings and pet waste so it doesn't wash into storm drains.
- Buy only what you need.
- Use a commercial car wash. Commercial car washes collect and filter out soap and oil. The water is then cleaned and recycled.

Door-to-Door Program

Through the Door-to-Door program, residents can schedule an appointment to have a limited amount of their household chemicals picked up at their home for \$10. Items accepted include antifreeze, automotive and household batteries, small electronics, motor oil and more.

To schedule a pickup, email us.vna.aurora.door2door.mailbox@veolia.com or call 303.249.0086. For more information, visit HHWDIsposal.com/Colorado.

Paint recycling

There's no need to hold on to your old paint. You can take the lid off of your latex paint, add kitty litter, let it dry out and simply throw it away. You can also take old paint to stores participating in the statewide PaintCare program. Go to PaintCare.org for more information.

Protect your pipes

Clogged pipes result in expensive and disgusting sewer backups that can flood your home or business. What is rinsed down the drain or thrown in the toilet often cause these backups.

To help protect your pipes:

- Do not flush wipes of any kind down the toilet. Even if it says "flushable," they will not break down and can damage pipes.
- Do not use the toilet as a trashcan, which includes kitty litter, sanitary items, dental floss and other trash.
- Pour used cooking oil or grease into a container, seal it and throw it away.
- Scrape food into the garbage can and wipe off grease or oil with a paper towel.

AuroraWater.org • 303.739.7370



Water conservation

Caring for your new landscape

Moving into a home and learning how to care for a water-wise landscape can be intimidating, especially if you've never had a yard or you're new to Colorado. Our weather conditions and landscaping techniques can vary greatly from different parts of the country. For new landscaping, consider water-wise materials. We have classes and info to show you how.

New grass installed?

If you've moved into a home where grass has recently been installed, be sure to adjust your irrigation clock when you move in and at the beginning of each month. New sod or seed requires more water in the first 20 to 30 days than your lawn will need for the rest of the year. If you don't adjust your sprinkler system, you'll be overwatering your grass, which could kill your lawn. Your water bill will also be much higher than necessary.

If you're installing seed, sod or an automatic sprinkler system, a permit application is required for back, front and side yards, no matter what time of year.

Permanent conservation measures are in effect year round

You can water the three days a week that work best for you, but watering between 10 a.m. and 6 p.m. is prohibited from May 1 to Sept. 30.

Even when you can water three days a week, your lawn often needs much less water. To ensure a deeper root system, which will protect your lawn from drought, just a couple of days a week is all your turf needs in cooler months such as May and September.

Cycle-and-soak technique

If you have an automatic sprinkler system, it's best to use the cycle-and-soak technique. For example, if you have pop-up sprinkler heads, rather than watering all at once, divide your total time into three separate water times. Give the water at least an hour to soak in between cycles.

Report water wasting

If you see water issues or water wasting, download the Access Aurora app on your mobile device, use the form at [AuroraGov.org/ContactUs](https://www.aurora.gov/ContactUs) or call us at

Water Conservation • 303.739.7195



Let Aurora Water help you save water and money

Water-wise landscape rebates

Reduce your turf size and add incredible low-water plants that add great color and require less maintenance and water. The process is simple, and we'll walk you through every step, including creating your landscape design for free.

Know Your Flow

By enrolling you'll receive detailed monthly emails summarizing how much water you use. These reports allow you to evaluate your water use and the recommended use customized for your property. From April to October, you'll also receive weekly emails with recommended water times for your sprinkler system.

Indoor water assessments

Our specialists can help you detect leaks, find out where the most water is used and help find ways to save money on your bill.

Outdoor water assessments and rebates

Our specialists will show you how to water the right amount in the right places and teach you how to get the most from your automatic sprinkler system. If they suggest repairs and you make them, you could be eligible for generous rebates.

Water conservation classes

We offer a variety of free outdoor water efficiency classes in person and online to help you save water, which helps save money.

Aurora Water-wise Garden

The Aurora Water-wise Garden covers six acres in the middle of the city and is a beautiful botanical display of low-water plants and techniques. The garden is located at the northwest corner of Alameda Parkway and Chambers Road and is open daily from dawn until dusk. The garden includes a variety of clearly labeled water-wise plants to help you take home ideas for your own yard.

Water Conservation • 303.739.7195



HOUSING AND COMMUNITY SERVICES

Animal Services

Whether you want to adopt a pet or license one that's already part of your family, Animal Services is the one to call with questions about our four-legged friends.

City pet licenses are required for all dogs and cats and are available online, at the Aurora Animal Shelter or at many local veterinarians. The Aurora Animal Shelter, 15750 E. 32nd Ave., offers a safe place for lost animals. Animal Protection Officers can pick up an injured or stray animal. Call 303.326.8288 or visit AuroraAnimalShelter.org for more information.

Community Development

We offer a variety of housing-related services for income-qualified individuals. Services include educational seminars and financial assistance for first-time home-buyers and for those facing foreclosure. Financial move-in assistance is available for renters. Commercial and home rehabilitation and emergency repairs are also offered. Call 303.739.7900 or visit AuroraGov.org/CommunityDevelopment for more information.

Code Enforcement

Our team works with property owners, renters and businesses to meet the requirements related to the city's zoning and housing codes for property maintenance. Call 303.739.7280 with questions. To report a code violation, graffiti or other concerns, contact Access Aurora at 303.739.7000 or AuroraGov.org/ContactUs.

Community Engagement

Community Engagement Coordinators connect you with your local government. Whether you're trying to find out about planned development in your area, organize a block party, strengthen your neighborhood organization, or just need help finding the right person to talk to at the city, our coordinators can help. Call 303.739.7280 or visit AuroraGov.org/Liaisons for more information.

Homeless Services

Everyone deserves a safe, warm place to sleep. The city of Aurora is committed to preventing and ending homelessness by ensuring that people get connected to resources, support and services to help them regain stability and improve well-being. While the city is not a direct service provider, we fund agencies in the community that provide direct services to individuals experiencing homelessness. For a list of resources and more information, visit AuroraGov.org/Homelessness.

Youth Violence Prevention Services

The mission of the Aurora Youth Violence Prevention Program is to enhance public safety to reduce the impact of youth violence in Aurora communities. We do this through a comprehensive and proactive public health approach inclusive of youth, the community, partner agencies and city leaders by addressing key risk factors. Our efforts are inclusive of prevention and intervention efforts to help serve communities disproportionately affected by youth violence. For more information on program services or how to get your youth involved, visit AuroraGov.org/EmpoweringYouth.



PUBLIC SAFETY

Aurora Police Department

The Aurora Police Department's mission is "to make Aurora safer every day." Achieving this is simply not possible without the support, trust and cooperation of the community. To better serve and engage with our community, we share information and make services available at AuroraPolice.com. Stay connected via Facebook and Instagram (@AuroraCOPD), Twitter (@AuroraPD), YouTube and Nextdoor.com.

Police Area Representative (PAR) Officers

PAR Officers help neighbors focus on problem solving, education and prevention. Each officer works closely with residents and businesses in their area. Officers attend Neighborhood Watch meetings and provide information regarding crime prevention and personal safety for home and work. PAR Officers are also available to offer assistance with key issues and work to improve the quality of life in neighborhoods. Call **303.739.6000**.

Aurora Fire Rescue

Aurora Fire Rescue has 17 fire stations, is accredited by the Commission on Fire Accreditation International (CFAI) and has a staff of approximately 450 members. The department is a full-service organization that responds to over 45,000 community requests for service each year and is separated into five critical sections: Emergency Operations, Inspections & Investigations, Professional Development & Support, Community Engagement and Management Services. Connect with us via Facebook, Twitter and Instagram (@AuroraFireDpt) and Nextdoor. Learn more at AuroraGov.org/Fire.

Sign up for emergency alerts

The city's Emergency Alert Program can provide you with critical information in a variety of situations, such as a natural disaster, a man-made disaster, a missing child or a public safety emergency. You can choose to receive messages by phone, email or text. Reverse-911 systems do not work on cellphones, so you must opt in to receive these alerts. Go to AuroraGov.org/AlertAurora.

Emergency sirens

There are more than 50 outdoor warning sirens in Aurora that use a three-minute wailing sound to alert people who are outdoors to come indoors during an emergency situation, such as a tornado. If you hear the siren, get indoors and seek out more information. There is no all-clear siren. Sirens are tested audibly twice a year, in March and November.

AuroraGov.org/PublicSafety



PARKS, RECREATION AND OPEN SPACE

Your great outdoors

If you're looking for a community that has it all, you've moved to the right place! Aurora has 97 developed parks and over 8,000 acres of open space, ranked 23rd for Best Park Systems in the nation. Whether you prefer to walk, hike, bike, fish or play, we have all that your family needs to stay active.

Want to learn more about our outdoor amenities?

- Forestry Division – [AuroraGov.org/Trees](https://www.aurora.gov/trees)
- Parks Operations & Management Division – [AuroraGov.org/Parks](https://www.aurora.gov/parks)
- Open Space & Natural Resources Division – [AuroraGov.org/Nature](https://www.aurora.gov/nature)
- Reservoirs – [AuroraGov.org/Reservoirs](https://www.aurora.gov/reservoirs)
- Trails – [AuroraGov.org/Trails](https://www.aurora.gov/trails)

Find activities, get involved

Keep an eye out for your Aurora Recreation Guide, which is mailed quarterly to every home in Aurora. In it you'll find information on the wide variety of classes we offer at our recreation centers and swimming pools. There are also many opportunities to volunteer your time or enjoy one of our city's unique signature events.

Want to make an impact in your neighborhood or learn more about our activities and events?

- Marketing & Special Events Division – [AuroraGov.org/Events](https://www.aurora.gov/events)
- PROS Planning, Design & Construction – [AuroraGov.org/PROS](https://www.aurora.gov/pros)
- Recreation Division – [AuroraGov.org/Recreation](https://www.aurora.gov/recreation)
- Volunteer Opportunities – [AuroraGov.org/Volunteer](https://www.aurora.gov/volunteer)

Volunteer Stewards

Enjoy the outdoors and connect with your neighbors and area wildlife as you work to improve the quality of life in Aurora – creating healthy environments for people, nature and community. We provide training, supplies and ongoing support. No experience required – you just need to sign up and pass a background check (that we pay for) and you're good to go. To learn more, email us at PROSvolunteers@auroragov.org.

To stay up to date on the latest events and activities happening throughout the department, follow us on Facebook and Instagram (@AuroraPROS) and sign up for our PROS e-newsletter at [AuroraGov.org/Newsletters](https://www.aurora.gov/newsletters).

[AuroraGov.org/PROS](https://www.aurora.gov/pros)



AURORA GOLF

With national award-winning public courses, Aurora Golf has something to offer every golfer. And with some of the lowest green fees in the region, you can't beat the value of playing one of Aurora's five beautiful golf courses.

Saddle Rock

The magnificent panoramic views, compelling course layout, attractive clubhouse amenities and excellent restaurant menu offerings make Saddle Rock a must play. Call **303.326.8460**.

Murphy Creek

The award-winning practice facilities are a local favorite. The unique theme, attractive clubhouse amenities and high-quality food and beverage services come together to create a wonderful golf experience. Call **303.739.1560**.

Meadow Hills

A former country club, Meadow Hills' signature tree-lined fairways, large lakes and lush grounds define traditional golf at its best. Meadow Hills is extremely popular and considered one of the best values in the metro area. Call **303.326.8450**.

Aurora Hills

Very reasonable fees and a reputation for great conditions combine for a value-oriented golf experience that is hard to beat. This easy-to-walk traditional design offers challenges for all ability levels. Call **303.739.1550**.

Springhill

With a rural, spacious setting highlighted by great conditions and vast open spaces bordering the course, Springhill is a delight for walkers and plays much quicker than a traditional 18-hole course. Call **303.739.6854**.

Host Golf Tournament or Outing

The city of Aurora is a great place to host your golf tournament or event. Our five 18-hole golf courses can accommodate all sizes of tournaments, from small corporate outings, to large shotgun tournaments and everything in between. For more information, call the Pro Shop directly. Please note, food and beverage services are arranged through the concessionaire.

KIDS GOLF FREE

All five golf courses offer Kids Golf Free daily after 2 p.m.

- 17 and under with paying adult
- \$5 per additional child
- Normal cart fees for adults
- No cart fees for kids
- Not valid on holidays or for league play

GolfAurora.com



AURORA PUBLIC LIBRARY

Over 1 million item checkouts a year and attendance of more than 500,000 at library programs keep our Aurora Public Library busy. We provide traditional library services, as well as unique and innovative FREE programming for all ages at seven convenient locations around Aurora.

More than 270,000 people have an Aurora Public Library card, equivalent to 70% of the entire city population. With your library card, you'll have access to a world of possibilities including digital borrowing, streaming, books from any library in Colorado, and more. All for free.

Check out your favorite branch for more information.

AURORA CENTRAL

14949 E. Alameda Parkway
303.739.6600

CHAMBERS PLAZA

1551 Chambers Road
303.739.1573

HOFFMAN

1298 Peoria St.
303.739.1572

ILIFF SQUARE

2253 S. Peoria St.
303.739.1567

MARTIN LUTHER KING JR.

9898 E. Colfax Ave.
303.739.1940

MISSION VIEJO

15324 E. Hampden Circle
303.326.8600

TALLYN'S REACH

23911 E. Arapahoe Road
303.627.3050

THE BOOK OUTLET

2243 S. Peoria St.
720.747.7977

Operated by the nonprofit Friends of the Aurora Public Library. All proceeds go to support library programs and services. Donations always welcome.

For hours of operation and programs calendar, visit AuroraLibrary.org

LOVE BOOKS? Get Involved. Aurora Public Library offers several ways to take part as a volunteer, Library Board member, with donations and more. To learn more, visit your favorite library or email us at library@auroragov.org

AuroraLibrary.org



ARTS, HISTORY AND CULTURE

Aurora's Cultural Services Division is the largest single provider of arts, history and cultural programs in the city.

Art in Public Places

Various locations
303.739.6747 • AuroraGov.org/PublicArt

The mission of the Art in Public Places Program is to create great places that contribute to neighborhood development, economic vitality and enrich and engage the community of Aurora. The collection is valued at more than \$4 million and includes more than 250 works of art by local and nationally recognized artists.

Aurora Dance Arts

Various locations
303.326.8650 • AuroraGov.org/Dance

Professional dance instruction in many styles and levels for all ages, including comprehensive and sequential training, recreational programs, summer programs, recitals and other performance opportunities.

Aurora Fox Arts Center

9900 E. Colfax Ave.
303.739.1970 • AuroraFox.org

Historic movie house turned Aurora's premiere professional live theatre. The award-winning Aurora Fox has featured several current and former Broadway stars, in addition to many of the region's most acclaimed performers!

Aurora History Museum

15051 E. Alameda Parkway
303.739.6660 • AuroraMuseum.org

Three galleries of rotating exhibits featuring Aurora's history, arts and cultures.

Aurora Rhythms Concerts

AuroraGov.org/Concerts

Free concerts during the summer and fall at libraries and other locations.

Bicentennial Art Center

13655 E. Alameda Parkway
303.344.1776 • AuroraGov.org/Arts

Pottery classes for all levels in one of Colorado's best-equipped pottery studios.

Historic Sites

Various locations
303.739.6661 • AuroraMuseum.org

Aurora has 32 individual landmarks, two historic districts and two cultural heritage sites. Tour them all.

Outreach Programs

History Programs:
303.739.6660 • AuroraMuseum.org

Arts Programs:
303.739.6520 • AuroraGov.org/Arts

Performances, tours, workshops and artist residencies in dance, history, music and the visual arts for schools and community groups.

Performing and Visual Arts Education

Various locations
303.739.6520 AuroraGov.org/Arts

Classes and workshops in music, theatre and the visual arts (all media) taught by professional and experienced artists.

The Library and Cultural Services Department is accepting applications from Aurora residents to serve on different boards and commissions. Details at AuroraGov.org/Boards.

AuroraGov.org/Arts



OFFICE OF **INTERNATIONAL AND IMMIGRANT AFFAIRS**

The Office of International and Immigrant Affairs facilitates the successful integration of immigrants and refugees into Aurora’s civic, economic and cultural life. The office manages official international protocol activities, coordinates the Aurora Immigrant and Refugee Commission and implements a strategic citywide plan focused on programs and initiatives aimed at the local refugee and immigrant population. The office also oversees the award-winning and nationally recognized Natural Helpers program, training local immigrant leaders to be a voice in their community and to share resources on how to navigate life in Aurora. The office also manages the citywide Language Access Plan providing language assistance service.

Contact **303.739.7521** or **international@auroragov.org** for more information, or go to **AuroraGov.org/International** or **Facebook.com/InternationalAurora**.

AURORA



AuroraGov.org/Events

The city offers exciting events throughout the year that are sure to catch your interest! Events honor our veterans, welcome Santa to town, show off blockbuster movies in the parks, celebrate our city’s cultural diversity, and much more. There is an event for you and your friends and family to enjoy.

Keep an eye out on the offerings throughout the year by visiting [AuroraGov.org/Events](https://www.auroragov.org/Events).



KEY PHONE NUMBERS

Access Aurora Aurora's customer service center

303.739.7000 • AuroraGov.org/ContactUs

To learn how to access city services online, visit AuroraGov.org/OnlineServices

EMERGENCY 911

City of Aurora Services/Offices

Animal Protection Dispatch	303.326.8288
Aurora Center for Active Adults	303.739.7950
Aurora Detention Center	303.739.6194
Aurora Fox Arts Center	303.739.1970
Aurora History Museum	303.739.6660
Aurora Municipal Court	303.739.6444
Aurora Public Library	303.739.6600
Building Permits/Inspections	303.739.7420
Business/Liquor Licenses	303.739.7057
City Attorney's Office	303.739.7030
City Clerk	303.739.7094
City Job Line	303.739.7225
City Manager's Office	303.739.7010
Communications and Marketing	303.739.7046
Community Development	303.739.7900
Community Relations	303.739.7257
Cultural Services Division	303.739.6640
Development Assistance	303.739.7345
Fire Administration	303.326.8999
Fire/Police Non-Emergency	303.627.3100
Golf Courses	303.739.7888
Graffiti Hotline	303.739.7000
Housing and Community Service	303.739.7280
Jury Service (Municipal)	303.739.6454
Mayor & City Council	303.739.7015
PAR (Police Area Representative)	303.739.6000
Parks, Recreation & Open Space	303.739.7160
Park Shelter Reservations	303.739.7213
Planning & Development Services	303.739.7250
Police Administration	303.739.6000
Police Records	303.739.6308
Public Works	303.739.7300
Purchasing	303.739.7100

Recycling Information	303.739.7000
Recreation Registration	303.326.8650
Small Business Development Center	303.326.8686
Sports Office	303.326.8700
Streets Division	303.326.8200
Taxes/Sales and Use	303.739.7800
Television Services/AuroraTV	303.326.8888
Trees/Forestry	303.739.7177
Volunteer Center	303.739.7248
Water Administration	303.739.7370
Water Billing	303.739.7388
Water Conservation	303.739.7195
Water Main Breaks	303.326.8645

Other Resources in the Area

Access-A-Ride	303.692.2200
Adams County Information	303.659.2120
Arapahoe County Information	303.795.4400
Aurora Chamber of Commerce	303.344.1500
Aurora Economic Development	303.755.2223
Aurora Housing Authority	720.251.2100
Aurora Sister Cities International	303.739.7120
Douglas County Information	303.660.7400
Driver's License	303.344.8400
Gas & Electric Services-Xcel	800.895.4999
RTD	303.299.6000
Streetlight Outages-Xcel	800.895.4999
Tri-County Health Department (Starting Jan. 1, 2023, contact your county's health department)	303.341.9370
Visit Aurora	303.326.8699